



Practitioner's Docket No. 1176

PATENT

#13/C
smc
4/30/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Nelson
Application No.: 09/317,103
Filed: 05/21/1999

Group No.: 2642
Examiner: Agdeppa, H.

For: SYSTEM AND METHOD FOR CONTROLLING A CALL PROCESSING SYSTEM

BOX RCE
Assistant Commissioner for Patents
Washington, D.C. 20231

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APR 29 2003
Technology Center 2600

AMENDMENT FOR REQUEST FOR CONTINUED EXAMINATION (RCE)

Introductory Comments

This amendment is for a Request for Continued Examination (RCE) under 37 CFR § 1.114. This amendment responds to an office action dated December 19, 2002 and an Advisory Action dated March 11, 2003. We ask the Examiner to enter the following amendments and consider the following remarks. This amendment is filed under revised 37 CFR § 1.121. This amendment is filed after the shortened statutory period set by the Examiner. Therefore, a petition for extension of time is included with this amendment along with the appropriate fees.